





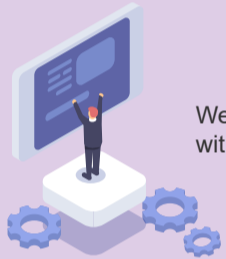



Break/Fix vs Predictive Maintenance

Transition from reactive break/fix model to predictive maintenance by complementing your IT with Professional Advantage Managed Services. Here's why:

<p>Break/Fix</p>  <p>IT skills not available when you need it the most</p> <p>It's your job to call, when you need help</p> <p>Unexpected Interruptions</p> <p>Increased risks with limited capability for backups and recovery</p> <p>Limited know-how to protect your data from cybersecurity threats</p>  <p>Ad hoc system maintenance</p>  <p>IT staff must be booked to fix an issue</p> <p>Employees become unproductive waiting for the resolution of their IT issues</p> <p>Delayed issue resolution</p> <p>Displeased and frustrated end users</p> <p>Disrupts the business when systems are down</p> 	VS	<p>Predictive Maintenance</p>  <p>Real-time monitoring of applications and hardware performance</p> <p>Dedicated teams keep your systems at full health</p> <p>1 Issues caught before they impact</p> <p>Reduce risks with managed patching, backup and security</p> <p>Reports provided for your management meetings</p>  <p>2 Automatic system maintenance</p>  <p>We fix the issue for you without being asked</p> <p>3 Quick issue resolution</p> <p>Improved user support experience</p> <p>Focus on running and growing your business</p> 
RESULTS		

Choosing a Support Partner

Ready to transition to a predictive maintenance services model? Here are a few things you need to consider:



Understands the challenges you face



Offers customizable solutions to support your needs



Has solid reputation and dedicated support team

For more information

Professional Advantage was established in 1989 in Sydney Australia and has grown rapidly over the years across the globe. We currently have 7 offices that range world-wide, and established a North American presence in 1996, including two branches here in the US (Denver & Fargo).

Professional Advantage has been a Microsoft Presidents Club Member and Certified Partner for several years, providing offerings and products in both the Dynamic GP and 365/CRM space. With 6,000 customers globally, the focus has always been helping clients use the technology to make a difference and enable high performing workplaces.

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